

Andrew Turnquist

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Objective To obtain part-time employment in a human services agency working with individuals with developmental disabilities or mental illness.

Education

Monroe Community College Rochester, New York Expected Graduation: May 2005
Major: Liberal Arts (A.S.) with Human Services Certificate.
GPA: 3.88

Rochester Institute of Technology Rochester, New York 1991—1995

School Without Walls Rochester, New York Graduation: June 1991

Recent/Relevant Work Experience

Rochester Psychiatric Center Rochester, New York August 2003—Present
Title: Peer Advocate
Duties: Run educational groups and community meetings on inpatient units. Listen to and assist patients with concerns regarding hospitalization and recovery. Give presentations on mental health and recovery issues to staff and consumers.

Turnquist Computer Services Rochester, New York February 2002—November 2003
Title: Owner
Duties: Take customer phone calls. Assess problem and schedule service call. Explain problems to customer in non-technical language. Help customer learn how to better use their computer and prevent problems.

E-Znet, Inc. Rochester, New York December 1997—November 2001
Title: Sr. Network Engineer
Duties: Install Internet access equipment at customer sites (both residential and business). Consult with customers to find best solutions for problems that arise.

Center for Youth Services, Inc. Rochester, New York October 1991—May 1994
Title: Communications and Development Assistant
Duties: Publish youth newsletter distributed county-wide. Develop and maintain PC-based library cataloging system.

Skills *Software Tools:* Most major packages, including Word Perfect, Microsoft Word/Office, GroupWise. *Computer Systems:* Windows, Linux, Macintosh. *Office Skills:* Typing (approximately 55 WPM)

Affiliations *Member,* Phi Theta Kappa Honors Society
Member, Human Services Club, Monroe Community College
Member, Christ Episcopal Church, Rochester, serving as technology advisor and acolyte
Sound Engineer; Volunteer, Blackfriars Theatre

Hobbies Photography, music making, theatre production, cycling.

Personal Notes

While I have a great amount of skill with computers, I have discovered much greater satisfaction in working with other people as a helper. The desire to help improve others' quality of life has led me to undertake a career change from computer and information systems and service to a more personally rewarding career in human services.